

COLORADO DEPARTMENT OF TRANSPORTATION STATEWIDE TRANSIT SURVEY OF OLDER ADULTS AND ADULTS WITH DISABILITIES

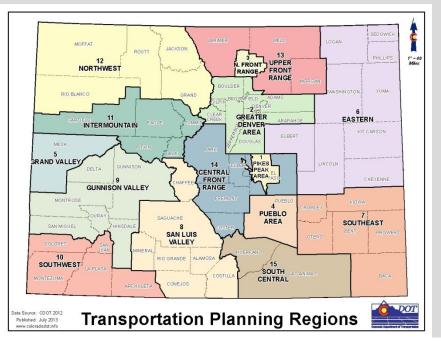
July 2014

Prepared by



### SURVEY BACKGROUND

- Conducted as part of the Statewide Transit Plan
- Worked with other state agencies to distribute the survey
- A total of 3,113 respondents completed the survey between October 2013 and December 2013
- Looked at the needs in all 15 Transportation Planning Regions



#### SURVEY PURPOSE

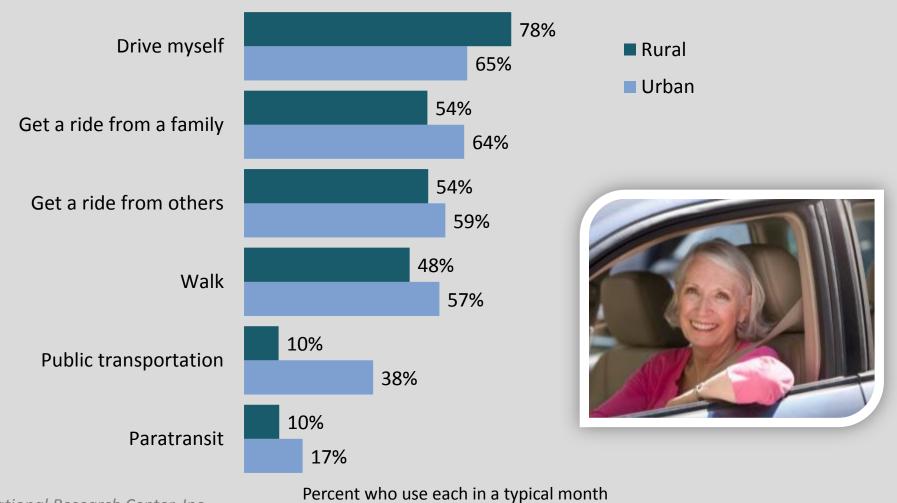
Learn about travel behavior and characteristics of **older adults** (65 years or older) and **persons with disabilities** (18 years or older)

Determine their transportation priorities, needs and preferences

Identify gaps and barriers

Inform the planning process

## FORMS OF TRANSPORTATION



#### TRANSPORTATION DEPENDENCY

About how frequently, if at all, do you depend on family, friends, aides or volunteers for transportation?



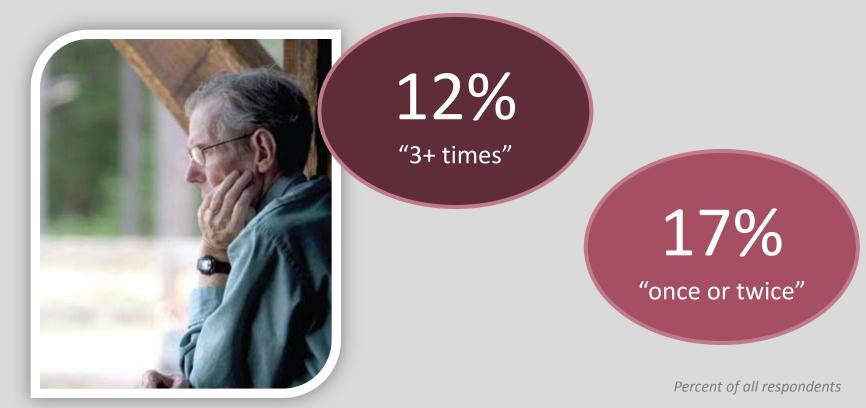
#### DIFFICULTY FINDING TRANSPORTATION

Do you ever have trouble finding transportation for trips you want or need to make?



#### TRANSPORTATION PROBLEMS

How many times in the last month, if at all, were you unable to get somewhere because you could not find transportation?



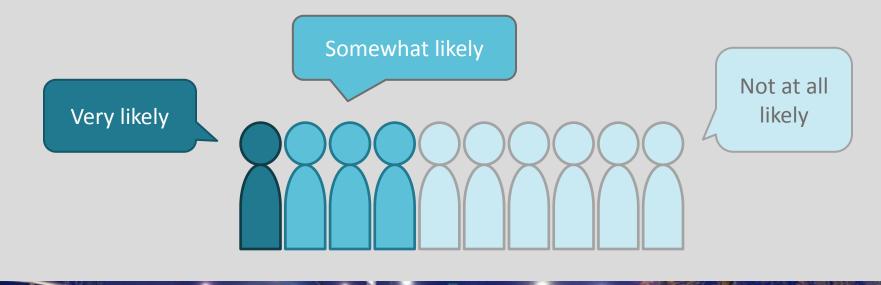
#### **TYPES OF TRIPS NEEDED**

For what types of trips do you need transportation but have trouble finding transportation?



#### FUTURE USE OF PUBLIC TRANSPORTATION

For the times you drive yourself, how likely would you be to use public transportation or paratransit in your community instead?





## BARRIERS TO PUBLIC TRANSPORTATION USE



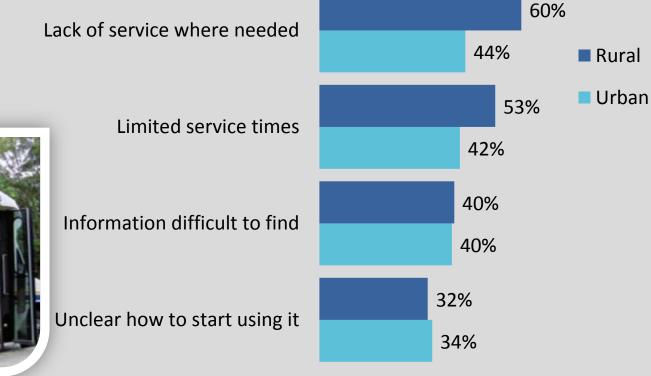
National Research Center, Inc.

Percent "major" or "minor" problem

#### BARRIERS TO PARATRANSIT USE

## Top problems when using paratransit

TRANST



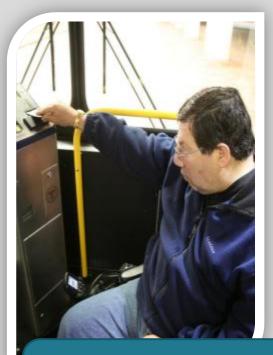
Percent "major" or "minor problem

#### STATEWIDE TRANSIT PLAN

#### **Top 3 Issues**



Transportation info and referral services



Lower fares for seniors and disabled riders



More community transportation services And regional destinations

#### STATEWIDE TRANSIT PLAN

#### **Additional Issues**



- Discount programs/subsidies
- Community routes
- Veterans' issues



- Expanding service hours
- Wheelchair-accessible taxis
- Volunteer and faith-based transportation



# THANK YOU!

